

Issue date	Preparation	Verification and Approval
16 th June 2021	QSE (N. Pini)	DG (S. Dahiot)

1. Introduction and definitions

The current document contains the technical supply conditions of analytical and/or technical services performed by Chelab S.r.l.

As clearly stated in the offers/contracts, these conditions are made available to the customer for download on www.merieuxnutrisciences.eu website.

Any updates to this document are each time highlighted by a vertical bar on the right side of the modified content.

For the purposes of this contract:

"Chelab S.r.l. a Mérieux NutriSciences Company" or **"Lab"**: means the company Chelab S.r.l. with legal headquarters in Resana (Treviso), at via Fratta no. 25, tax ID and VAT no. 01500900269, part of the Mérieux NutriSciences Group, represented by Mr. Sylvain Dahiot; Chelab-Silliker operates in several facilities indicated in the company website: www.merieuxnutrisciences.eu

The meaning of the accreditation in conformity with ISO/IEC 17025 and all the other authorizations and certifications obtained by Chelab S.r.l. can be found on www.merieuxnutrisciences.eu website.

"Client": the public or private legal entity indicated in the identification section of this contract, who asks Chelab S.r.l. to perform chemical-physical and/or microbiological and/or biological analysis and/or carry out other services;

"Sample": a material to be tested, not representative of other materials or lots, except where clearly indicated by a Competent Authority.

"Spare sample" (or remaining sample aliquot): refers to a remaining portion of the sample, as it is or for laboratory testing.

"Control sample": refers to an additional portion of the sample, as it is, not manipulated by the lab.

"Acceptance": the acceptance and taking of the material/service subject of the contract by Chelab S.r.l.

"Testing": ascertaining one or more characteristics of an object (material/sample) while assessing its conformity, according to a set procedure.

"Analytical procedure/Testing method": specified technical procedure to carry out a test.

"Test report": document that indicates the results obtained on the tested materials/samples and the conformity assessments based on preset specifications. The results and conformity assessments refer solely to the sample given and analysed and not to the lot from which the sample has been taken.

"Report": document that indicates the details of a certain task, project or study (i.e., validations, analytic transfer, stability study, stress test, extractable and/or leachable substances, analysis following out-of-range values, etc.) together with the results obtained, conclusions and recommendations. Applicable in the GMP field.

"Specification": a list of tests, references to analytic procedures and related acceptance criteria, such as thresholds, intervals or other criteria for the tests described. Applicable in the GMP field.

"OOS": Out of Specification results

"OOT": Out of Trend results

2. Implementation of Technical Conditions

These Technical Conditions apply to the existing relationship between Chelab S.r.l. and the Client, without prejudice to any special conditions agreed upon by the same in writing.

The technical supply conditions are implicitly accepted with the contract, except for explicit exceptions or integrations, resulting from the contract itself.

3. Subject of the contract

The existing relationship between Chelab S.r.l. a *Mérieux NutriSciences Company* and the Client is intended as a work contract where Chelab S.r.l. a *Mérieux NutriSciences Company* shall carry out its services through several activities, that may include:

- chemical, physical, microbiological, biological, mineralogical, toxicological, ecotoxicological and performance analysis on food, environmental and industrial samples and raw materials;

- quality controls, in compliance with GMP, on medicines and on pharmacologically active raw materials, for human and veterinary use;
- non-clinical studies, in compliance with GLP;
- non-clinical studies related to cosmetics carried out according to international protocols and in compliance with standard ISO/IEC 17025
- development and validation of methods, contract research and stability studies;
- legal and technical-scientific assistance in the following fields: agri-food and livestock, industrial (chemical, oil, petrochemical, mining and construction fields) and environmental (water, land, mud, fertilizers, waste, emissions), non-food consumables (packaging, detergents, cosmetics, textile, leather), pharmaceutical products, raw materials and work environments (industrial hygiene);
- assistance during second analysis, expert reports, technical assistance during cross-examinations;
- technical assistance for product labelling.

The services provided, other than analysis and/or sampling, are not covered by Accredia accreditation.

4. Performance of the activities

The services related to the activities shall be carried out by the relevant department and shall be supervised by a qualified and licensed professional.

If the quality of the performance requested to Chelab S.r.l. must meet GMP or GLP requirements, such request shall be notified to Chelab S.r.l. before the offer related to the service is issued and shall be agreed upon in writing with Chelab S.r.l. before it is carried out by the relevant lab.

The Client undertakes to supply to Chelab S.r.l., before the start of the activities ordered, all the information necessary to carry out the services requested correctly, also to ensure the choice of the correct analytic procedure to apply; in regards to GMP activities in particular, this procedure is carried out through the subscription of a Quality Agreement (GMP Agreement) and sample plans prepared by Chelab S.r.l. (unless the specifications are already identified in the applicable compendium procedures)".

In case of GMP activities, the Client undertakes to guarantee that the specifications notified to Chelab S.r.l. are the same as those indicated in the product regulatory documents, to notify to Chelab S.r.l. any possible changes and to ensure that the testing procedures analytically transferred to Chelab S.r.l. have been documented and validated.

The Lab shall not be responsible for delays in the delivery of the results if the samples are submitted without complying with the above mentioned procedures.

In general, the customer is asked to send the samples together with all the information needed for sample analyses. For the environmental activities, the sample must be accompanied by a specific chain of custody. If the sample is not accompanied by an analytical request (or clear reference to an active offer) or the offer is incomplete, it will be up to Chelab S.r.l. to temporarily put the sample on hold and contact the customer to request the missing information. It is highlighted that the sample will be analyzed only after the required information / instructions have been received.

Unless specific and different agreements were made with the customer, if the additional information is not received within 15 days (calendar) of the request, Chelab S.r.l. reserves the right to remove the "on hold" samples without carrying out the analysis, since the sample itself can be altered by the prolonged storage.

The Client, with suitable notice and previous agreement on the procedures and deadlines with the manager of the relevant department, may participate to the analysis of its sample. This activity is an ancillary service and shall be charged separately.

Thanks to having various production sites and after agreement with the customer, the samples can undergo tests performed in more than one site; this is why the analysis, the site performing the test and the possible test accreditation are specified on each test reports.

If the analytic activity is subcontracted, the Client shall be notified in advance and, in any case, Chelab srl shall be liable to the Client for any subcontracted test, unless the subcontracted lab is required by the Client.

Chelab S.r.l., before sending the samples to the subcontracted facility, shall request the authorization of the Client; if the Client does not submit the acceptance form for the subcontracting, but sends the samples anyway, this shall be interpreted as an acceptance of the subcontracting; the Client shall be notified through the same channels indicated for the analysis offer.

The customer may request a change or the cancellation of the analysis, such a notice must be received by fax or e-mail by Customer Care no later than 24 hours from the date of the sample arrival. This cannot be applied in case of special arrangements such as a rush request.

Any request for change from the Customer must be sent to Customer Care in writing; requests for changes received by telephone are not accepted.

The laboratory will inform the customer in case of deviations from the offer / contract.

5. Submission of the samples to the Lab

Unless otherwise agreed in a clear manner, the material to submit for the analysis shall be submitted to the Lab by the Client or by one of its representatives.

For details on the opening hours of each sites, see chapter 12.

For aqueous samples that include parameters with critical holding times, it is recommended to send them to the laboratory as soon as possible after sampling, in any case not later than 12 hours from sampling.

The collection of the material to be tested at the Client's facility (or at another place indicated by the same) by Chelab S.r.l. personnel, or its appointed contractors, may be interpreted as an ancillary service and subject to a separate charge, in compliance with Chelab S.r.l. price list, where all prices indicated are to be considered with the materials delivered at the Lab.

In case of collection, Chelab S.r.l. guarantees that the transport to the Lab shall be carried out in such conditions as to ensure the preservation of the chemical, physical and microbiological characteristics that the material had when it was collected.

The Client is obliged to notify Chelab S.r.l. on the risks related to the material to be analysed, identifying the relevant dangers; furthermore, the Client shall efficiently indicate the correct way to handle the samples (disposal, reduction, protection). The Client is responsible for all purposes of law for damages and injuries resulting from the non-compliance with the reporting requirements indicated above, with particular attention to the health and safety of Chelab S.r.l. personnel.

Each activity, procedure and/or method provided for and/or requested in the order during the creation, preparation or identification of a sample shall be indicated as "sampling" and, except where other specifications/conditions have been agreed upon, it shall be carried out by the Client or customer, under its sole responsibility; upon request, Chelab S.r.l. shall supply indications on the "sampling" and preservation procedures, techniques and/or method indicated by binding and/or voluntary regulations.

The "sampling" activities shall be carried out by Chelab S.r.l., under its own responsibility, only upon explicit request by the Client, without prejudice to a separate charge for the same.

In case of GMP and/or GLP services, the Client undertakes to:

- submit to Chelab S.r.l., if required or necessary, the related reference materials with relevant certifications.
- preserve, under its own responsibility, additional samples of the same lot as the one of the samples submitted to Chelab S.r.l. and ensure that these lots are not released for use/sale/supply until their quality has been deemed satisfactory and until the Client's qualified person has certified the same in compliance with the requirements of the related authorizations (if applicable). The release of the lot for use/sale/supply and of the lot certification is, in any case, the Client's responsibility.
- fill out and sign the chain of custody supplied by Chelab S.r.l.
- submit the sample to the address "CHELAB - GxP BUSINESS UNIT - VIA FRATTA 25, 31023 RESANA (TV)", labelling the package with the label prepared and supplied by Chelab S.r.l.
- where feasible, send a quantity of sample (or of sample units) equal to at least 3 times the quantity necessary to carry out the tests requested, based on the applicable analytical procedures; the samples for chemical-physical and microbiological analysis must be submitted in separate portions;
- in case of submission of narcotic or psychotropic substances or of substances that contain them, follow the procedures indicated above and fill out the "special form" supplied by Chelab S.r.l. Otherwise, Chelab S.r.l. shall immediately report the fact to the Competent Bodies;
- label and pack the hazardous substances and/or mixtures in compliance with the indications of the relevant law in force and supply the related Data Sheet updated according to the format indicated by the Reg. 1907/2006/CE

(REACH) and similar.

The Lab shall not be responsible for delays in the delivery of the results if the samples are submitted without complying with the above mentioned procedures.

6. Analysis starting date, delivery times and urgent delivery

The analysis starting date shall be calculated after the acceptance of the sample by Chelab S.r.l. All samples received after 3:00 PM shall be considered as received on the following working day, except where differently agreed upon with the Client.

The delivery times are indicated in the related offer and shall be calculated starting from the date of arrival of the samples at the Lab or from the date of reception of the necessary material/standards/data.

If a shorter delivery date than the one indicated in the offer or agreed upon on the contract is requested, in regards to specific samples or analytic tasks, the Client shall arrange in advance with Chelab S.r.l. its feasibility before submitting the samples/materials, and, in case of positive response by Chelab S.r.l., he shall fill out and submit the related form. For urgent services, an additional cost shall be charged.

Chelab S.r.l. is not responsible for any delay in the delivery of the analytical results if the urgent delivery has not been indicated by the Client in the relevant chain of custody (if applicable) or in the sample documents.

7. Preservation of the sample and of the counter sample (or additional sample) - Additional sample, preservation of gross data

After reception of the material to be tested, the Lab guarantees its preservation in compliance with suitable procedures to guarantee the preservation of its chemical, physical and microbiological conditions.

Unless otherwise agreed upon, Chelab S.r.l. acquires the property of the submitted sample. The Client is not entitled to the restitution of the same or of what's left after the analysis.

When the customer requires the storage of a control sample (portion of sample not manipulated by the laboratory) the period of storage should be mutually agreed with the laboratory. Storage periods are calculated from the date of acceptance of the counter-samples.

The remaining portion of the sample (if present) is kept by Chelab S.r.l. for a minimum guaranteed time that depends on the product nature along with the capacity of the site where the sample has been tested; any deviation from the minimum time listed below must be previously amended in writing by mutual agreement between the parties and may be charged separately.

The storage times are intended from the date of acceptance of the samples.

Spare samples – Minimum guaranteed storage time	
Resana, Priolo, Volpiano, Cagliari, Rho	Prato, Bergamo
<p>40 days for samples of food matrices, non-food matrices (detergents, cosmetics, packaging, etc.) and Pharma matrices (not part of GMP or GLP studies), on which chemical or physical-chemical tests and efficacy studies have been carried out;</p> <p>15 days for samples of food matrices analyzed by LABPCR (PCR and Elisa analyses);</p> <p>10 days for samples of food matrices, non-food matrices (detergents, cosmetics, packaging, etc.) and Pharma matrices (not part of GMP or BPL studies), on which microbiological or virus tests have been carried out;</p> <p>15 days for liquid samples of environmental matrices (drinking waters, waste waters, etc.) regardless the kind of test performed (excepted the matrices analyzed by the Business Unit Pharma);</p> <p>7 days for liquid samples of environmental matrix (drinking water, waste water, etc.), regardless of the type of tests carried out, processed by the Business Unit Pharma;</p> <p>30 days for samples of environmental solid matrices (soils, slush, etc.) regardless of the kind of test performed.</p> <p>[1] any closed non-food control samples are stored for 40 days.</p>	<p>30 days for all type of samples, on which chemical tests have been performed;</p> <p>15 days for samples of NON-perishable matrices, on which microbiological tests have been performed;</p> <p>7 days for samples of perishable matrices, on which microbiological tests have been performed;</p> <p>5 days for samples of water, on which microbiological tests have been performed.</p>

After the period of time indicated, Chelab S.r.l. has the right to destroy the spare sample or to submit it to third parties for its disposal.

Chelab S.r.l. shall acquire the property of the sample/material submitted and the Client shall not be entitled to the restitution of the same or of what's left after the analysis, except where agreed upon in writing.

Unless otherwise agreed upon in writing, Chelab S.r.l. has the right to use the residual quantity of official standards supplied by EDQM and USP for additional analysis of the same kind requested by the Client, until the end of the validity indicated in the standard.

The records of the data related to the tests carried out in compliance with the system ISO/IEC 17025 are preserved for at least ten years from the date of completion of the analysis, except where differently agreed upon by the parties in writing or in compliance with different regulatory requirements.

The records of the data and the documents related to the tests carried out in compliance with the GMP and GLP systems are preserved for at least eleven years from the date of completion of the analysis, except where differently agreed upon by the parties in writing or in compliance with different regulatory requirements.

After this period of time, Chelab S.r.l. has the right to remove such data.

To manage the stored GMP samples, the amount agreed upon for the sample storage service shall be paid in instalments invoiced in advance. In case of termination of the storage service, for any reason, the Client is not entitled to any full or partial refund for the amounts already paid for the related instalment.

The Client is responsible for the disposal of the stored samples; he shall collect, at his own expenses, the samples from Chelab S.r.l. within 10 days from the end date of the storage period. Otherwise, the disposal shall be carried out by the Lab, and the service shall be charged separately.

8. Test reports

The Lab is responsible only for the analytic results related to the samples analysed, reported in the test reports.

The analytic results refer solely to the sample received and analysed by Chelab S.r.l. All the information contained in the test report refer solely to the material and the parameters analysed and do not constitute an inspection and/or certification of the product.

The Client shall notify to the Lab all the information necessary (parameters to be searched, purpose of the study, any specific method, etc.) to allow a correct choice of the analytic procedure for the sample.

Unless specifically requested by the customer or for specific legislative requirements or reference legislation, any conformity assessment is carried out on the result reported without taking into account the associated uncertainty.

In this case, the risk that accepted items are outside the tolerance limit is up to 50%. The risk of false reject is up to 50% for measured results outside the tolerance (this is called simple acceptance or "shared risk"). The estimate of the measurand is assumed to have a normal probability distribution.

If the Customer does not communicate to the laboratory the specific legislative requirements or the reference legislation or specific limits (Customer limits) to use to carry out the conformity assessment, the laboratory assumes that the Customer accepts local or international legislative requirements or the reference legislation usually applied by Laboratory (e.g. comparison with the limits considering the reference market, the scope of the test or the kind of Customer.)

The test reports are issued as a single copy.

The issuance of duplicates in the original format, upon request of the Client, shall be charged separately.

The request of changes to the documents issued, for causes not attributable to the Lab, may be subject to additional charges.

The issuance of test reports according to formats complying with the Client's specifications must be requested in writing; if the customizations is allowed by the general standards and regulations for laboratory accreditation and is technically feasible, it shall be considered as an additional service, whose cost shall be agreed upon with the Client in advance.

The request of other documents in addition to the test report, such as information on raw data, may be supplied only upon explicit request of the Client in writing and before the acceptance of the sample by Chelab S.r.l..

All test reports are certified by using the logo "Mérieux NutriSciences – Chelab S.r.l.".

Usually Mérieux NutriSciences's test reports are issued in Italian; on request it is possible to issue the test reports in English or in Italian/English or in french.

The issue of test reports in English or Italian/English is free when the request is made at the time of the shipping of the samples or expected by the agreements in force with the Customer (countersigned offer for acceptance or contract).

Where the request for a test report in english or english/Italian/french is made after the issue of the test report in Italian and is not due to a mistake made by Chelab S.r.l., it is applied an overcharge of 10 euro for each test report to be translated

If there is at least one accredited test, the test report includes also the ACCREDIA and ILAC logo and, if applicable, the QS logo, in compliance with the applicable Standards. If the Client does not want the ACCREDIA logo, he must explicitly request it before the acceptance of the sample by the Lab.

If the sampling activity is carried out under the responsibility of Chelab S.r.l., the test report, upon the Client's request, indicates specific indications on the sample handler (technician in charge of the sampling activity), sampling methods, sampling conditions or any other special or requested note.

An amendment to a test report deletes and replaces the original one and Chelab S.r.l. is not responsible for any use by the Customer of the deleted test report.

Unless otherwise agreed upon, all test reports are delivered to the Client in a digital format with digital signature, in compliance with the applicable regulations; such document constitutes the original document. The digital signature is not applied to test reports related to analytic activities carried out in compliance with GMP nor to final reports on the studies carried out in compliance with GLP; in such cases, Chelab S.r.l. supplies to the Client a Test Report indicating the analytic results obtained or a report on the activities carried out and on the analytic results obtained; these documents are issued in a single copy, in English, and are sent to the Client by mail, and anticipated by e-mail.

Upon explicit request of the Client before the acceptance of the sample by the Lab, a copy of the test report can be sent via fax or mail; this ancillary service may be subject to additional charges.

Upon request of the Client, Chelab S.r.l. may supply an electronic treatment, transmission and consultation of the analytic data, in compliance with the applicable procedures; this service may be subject to additional charges. Chelab S.r.l. shall not be responsible for the loss, change or unintentional circulation of the data and/or information, resulting from a failure in the electronic transmission system or from events beyond its control.

The use of web-based communications or services may be regulated by a special service supply condition document.

It is forbidden to partially duplicate the test report without prior written approval of Chelab S.r.l..

Chelab S.r.l. electronically stores the test reports for 10 years, in compliance with the procedures indicated by the regulations in force.

9. Identification of Testing Procedures

Upon the Client's request, the Lab provides additional explanations on the methods and procedures used.

Any other request shall be considered as an ancillary service of Chelab S.r.l. Documentation Service and shall be charged separately.

Specific requested related to the testing procedures must be agreed upon in writing before the acceptance of the sample.

Chelab S.r.l. Quality Management System carries out a timely update of the methods used in order to enhance the service.

The laboratory will inform the Customer when the method requested by the Customer is considered to be inappropriate or out of date.

In regards to analytical activities, in compliance with GMP or GLP, the updated methods are used only after the approval of the Customer, except for official pharmacopeias' methods.

Test methods applicable to sale items depend on the matrix of the sample and, when not directly reported on the offers/contracts, or in lack of signed documents, are even available in the web site at www.merieuxnutrisciences.com/it/en/content/customer-portal.

10. Other services related to the test reports

Any other request by the Client connected to the issuance of the test reports (i.e., opinions, interpretations, reports, comments, comparison with law and/or specification limitations), shall be considered as an ancillary service and may be subject to additional charges. All the information contained in the test report refer solely to the material and the parameters analysed and do not constitute an inspection and/or certification of the product.

If the Client requests a conformity assessment of the sample based on preset specifications, the Client shall submit to Chelab S.r.l. all the information related to such specifications, the acceptance criteria and any other specification applicable to the OOS or OOT results. OOS and OOT studies and/or the retesting analysis requested by the Client after an OOS and OOT study shall be charges separately, if there is no error attributable to Chelab S.r.l.

The ancillary services related to the test reports shall be carried out by a qualified and certified professional.

Any other request by the Client shall be indicated within the Client's specific Quality Plans.

Changes and integrations: in regards to any change or integration not resulting from written requests and/or agreements, the records carried out by Chelab S.r.l. shall apply.

11. Compliance with accident prevention regulations.

Chelab S.r.l. a *Mérieux NutriSciences Company*, in the performance of its activities and services, applies and complies with all th provisions and obligations on worker safety and health, pursuant to Legislative Decree 81/2008 and subsequent amendments and integrations, even when the Chelab S.r.l. worker carried out his activity at Chelab-Silliker's Client's facilities, only for the risks connected to the use of equipment, plants, safety provisions and any other thing accessible to the legal person - properties, loan, rent, etc. - of Chelab S.r.l. personnel.

12. Opening hours

BERGAMO

Working: Monday-Friday 7.30-16.30, Saturday 7.00 - 13.00
Sample drop off: Monday-Friday 7.30-15.00, Saturday 8.00 - 11.00
Courier pick up: Monday-Friday 7.30-15.00, Saturday 8.00 - 11.00
Deliveries: Monday-Friday 7.30-15.00, Saturday 8.00 - 11.00

CAGLIARI

Working: Monday-Sunday 7.00-22.00
Sample drop off: Monday-Friday 9.00-16.00
Courier pick up: Monday-Friday 9.00-16.00
Deliveries: Monday-Friday 9.00-16.00

PRATO – FOOD AND COSMETICS DIVISION

Working: Monday-Friday 8.00-18.00, Saturday 8.00 - 14.00, Holidays if needed
Sample drop off: Monday-Friday 8.30-17.00, Saturday 8.30 - 13.00
Courier pick up: Monday-Friday 8.30-17.00, Saturday 8.30 - 13.00
Deliveries: Monday-Friday 8.30-17.00, Saturday 8.30 - 13.00

PRATO – SENSORY DIVISION

Working: Monday-Friday 8.00-17.30, Saturday and holidays if needed
Sample drop off: Monday-Friday 8.30-17.00, Saturday 8.30 - 13.00
Courier pick up: Monday-Friday 8.30-17.00, Saturday 8.30 - 13.00
Deliveries: Monday-Friday 8.30-17.00, Saturday 8.30 - 13.00

PRIOLO

Working: Monday-Friday 8.00-17.00, Saturday and holidays if needed
Sample drop off: Monday-Friday 9.00-16.00
Courier pick up: Monday-Friday 9.00-16.00
Deliveries: Monday-Friday 9.00-16.00

RESANA – Via Fratta – FOOD DIVISION

Working: Monday-Friday 7.00-20.00, Saturday 7.00 - 18.00, Holidays if needed

Sample drop off: Monday-Friday 7.00-20.00, Saturday 7.00 - 15.00

Courier pick up: Monday-Friday 7.00-20.00, Saturday 7.00 - 15.00

Deliveries: Monday-Friday 7.00-20.00, Saturday 7.00 - 15.00

RESANA – Via Fratta – PHARMA DIVISION

Working: Monday-Friday 7.00-18.00, Saturday (only micro) 7.00 - 15.00, Saturday (other labs) and Holidays if needed

Sample drop off: Monday-Friday 7.00-20.00, Saturday 7.00 - 15.00

Courier pick up: Monday-Friday 7.00-20.00, Saturday 7.00 - 15.00

Deliveries: Monday-Friday 7.00-20.00, Saturday 7.00 - 15.00

RESANA – Via Castellana – ENVIRONMENTAL DIVISION

Working: Monday-Friday 7.00-20.00, Saturday and holidays if needed

Sample drop off: Monday-Friday 8.00-18.00

Courier pick up: Monday-Friday 8.00-18.00

Deliveries: Monday-Friday 8.00-18.00

RESANA – Via Castellana – SCIENCE CENTER DIVISION

Working: Monday-Friday 8.00-17.00, Saturday and holidays if needed

Sample drop off: Monday-Friday 8.00-13.00 14.00-17.00

Courier pick up: Monday-Friday 8.00-13.00 14.00-17.00

Deliveries: Monday-Friday 8.00-13.00 14.00-17.00

SANNAZZARO

Working: Monday-Friday 7.00-17.30, Saturday and holidays if needed

Sample drop off: Monday-Friday 8.00-16.00

Courier pick up: Monday-Friday 8.00-16.00

Deliveries: Monday-Friday 8.00-16.00

VOLPIANO

Working: Monday-Friday 6.00-21.30, Saturday and holidays if needed

Sample drop off: Monday-Friday 8.00-19.00

Courier pick up: Monday-Friday 8.00-19.00

Deliveries: Monday-Friday 8.00-19.00